Volume Test Error Log

Date: 2/14/06

Voting System Tested: SEQUOIA INSIGHT

Error #	Machine #	Time	Vote #	Type of error
1	2	9:55	Ø	Voter was issued wrong ballots
2	5	10:34	401	Ballot jammed (over voted ballot)
3	7	10:41	Ø	Ballot jammed (not counted
4	9	10:50	203	Ballot jammed (counted)
5	11	11:04	226	Ballot jam
6	9	11:09	224	Ballot jam
7	20	11:14	126	Ballot jam
8	16	11:42	319	Ballot jam
9	15	11:54	247	Ballot jam
10	11	11:44	350	Ballot jam
11	30	12:09	52	Defective Ballot
12	26	12:53	57	Ballot jam
13	38	12:56	Ø	Ballot jam
14	38	1:13	42	Ballot jam
16	37	1:36	37	Ballot jam
15	29	1:14	408	
17	30	1:41	350	Defective Ballot
18	45	1:43	402	Ballot jam
19	50	1:55	166	
20	46	2:11	331	Ballot jam
21	43	2:12	320	Ballot jam
22	28	2:20	74	Ballot jam

Error #	Machine #	Time	Vote #	Type of error
23	31	2:25	161	Ballot jam
24	50	2:27	338	Defective Ballot
25	29	2:28		Ballot jam
26	32	2:27	397	Ballot jam
27	33	2:32	303	Ballot jam
28	31	2:37	281	Ballot jam
29	36	3:18	68	
30	35	3:10	129	Ballot jam
31	31	3:10	326	Ballot jam
32	35	3:20	156	Ballot jam
33	40	3:29	237	Ballot jam
34				
35				
36				
37				
38				
39				
40				
41				
42				
43				
44				

Volume Test Incident Report

Date: 2/14/06

1. **Error # (from Log):** 1
2. **Time of Occurrence:** 9:55
3. **Machine Number:** 2
4. **Machine ID/Serial #:** ~~3~~
5. **# of Ballots voted on machine:** Ø
6. **Voter name:** _____

7. **Description of the problem encountered:**
Voter issued wrong ballots

8. **Detail voter actions leading up to the incident (what was the tester doing at the time the error occurred):**
testes issued wrong test deck by librarian

9. **Error Message displayed (if any):**
"Defective Ballot" on tape (23 voted)

10. **Actions taken to resolve the error:**
Reset machine & started over

11. **Pictures taken?** X Y ___ N **Video taken?** X Y ___ N

Incident report completed by: _____

Volume Test Incident Report

Date: 2/14/04

1. **Error # (from Log):** 2
2. **Time of Occurrence:** 10:34
3. **Machine Number:** 5
4. **Machine ID/Serial #:** _____
5. **# of Ballots voted on machine:** 401
6. **Voter name:** Robert Paul

7. **Description of the problem encountered:**

Ballot stuck inside insight, didn't drop into ballot box

8. **Detail voter actions leading up to the incident (what was the tester doing at the time the error occurred):**

Voter inserted overvoted ballot - Couldn't return ballot (due to damaged edge

9. **Error Message displayed (if any):**

Ballot jammed while reading... moved to forward edge - Ballot not read

10. **Actions taken to resolve the error:**

Opened ballot box - removed ballot & re-fed into insight - different orientation (After doing this, was instructed by vendor that the correct way to clear the jam was done by lifting insight - not opening ballot box.)

11. **Pictures taken?** ___Y ___N **Video taken?** ✓ Y ___N

Incident report completed by: BRUCE

Volume Test Incident Report

Date: 2/14/06

1. **Error # (from Log):** 3
2. **Time of Occurrence:** 10:41
3. **Machine Number:** 7
4. **Machine ID/Serial #:** _____
5. **# of Ballots voted on machine:** 0
6. **Voter name:** George Hart

7. **Description of the problem encountered:**
Same as #2

8. **Detail voter actions leading up to the incident (what was the tester doing at the time the error occurred):**
Same as #2

9. **Error Message displayed (if any):**
Same as #2

10. **Actions taken to resolve the error:**
lifted insight to clear ballot - reinserted ballot

11. **Pictures taken?** ✓ Y ___ N **Video taken?** ✓ Y ___ N

Incident report completed by: BRUCE

Volume Test Incident Report

Date: ~~15~~ 2/14/06

1. **Error # (from Log):** 4
2. **Time of Occurrence:** 10:50
3. **Machine Number:** 9
4. **Machine ID/Serial #:** _____
5. **# of Ballots voted on machine:** 203
6. **Voter name:** Leah

7. **Description of the problem encountered:**
Voter inserted ballot - may have beeped (may have flashed message) pull

8. **Detail voter actions leading up to the incident (what was the tester doing at the time the error occurred):**
Inserted ballot

9. **Error Message displayed (if any):**
Tape - 'Ballot appears to be stuck in rear output slot - It could be stuck or the ballot bin may be full. Make sure the ~~machine~~ ballot has cleared the machine & is in the rear bin

10. **Actions taken to resolve the error:**
~~Opened~~ Lifted insight, cleared ballot that was stuck. Discovered ballot guide inside ballot box had broken loose (Rivet missing, guide had moved causing ballots to jam ~~Re~~ Swapped ballot box

11. **Pictures taken?** ✓ Y ___ N **Video taken?** ✓ Y ___ N

Incident report completed by: Bruce

Volume Test Incident Report

Date: 2/14/08

1. **Error # (from Log):** 5
2. **Time of Occurrence:** 11:04
3. **Machine Number:** 11
4. **Machine ID/Serial #:** _____
5. **# of Ballots voted on machine:** 226
6. **Voter name:** _____

7. **Description of the problem encountered:**
ERROR TONE & "PULL" on display

8. **Detail voter actions leading up to the incident (what was the tester doing at the time the error occurred):**
Votes inserted ballot (overvoted) ballot rejected - but got stuck on reject

9. **Error Message displayed (if any):**
Tape: Ballot jammed while attempting to return

10. **Actions taken to resolve the error:**
Noted left metal guide for insert feed had popped up causing ballot to jam on reject. Lifted insight cleared ballot. Pushed down paper guide. Reinserted ballot w/ overside

11. **Pictures taken?** ✓ Y ___ N **Video taken?** ✓ Y ___ N

Incident report completed by: Bruce

Volume Test Incident Report

Date: 2/14/06

1. **Error # (from Log):** 6
2. **Time of Occurrence:** 11:09
3. **Machine Number:** 9
4. **Machine ID/Serial #:** ~~9~~
5. **# of Ballots voted on machine:** 224
6. **Voter name:** Leah

7. **Description of the problem encountered:**
Ballot jammed on insert -

8. **Detail voter actions leading up to the incident (what was the tester doing at the time the error occurred):**
Voter inserted ~~ba~~ ballot
~~Display~~:

9. **Error Message displayed (if any):**
Display: PULL
Tape: Ballot jammed while reading. Remove ballot & return it to voter (Voter may need new ballot)

10. **Actions taken to resolve the error:**

11. **Pictures taken?** ___Y ___N **Video taken?** ___Y ___N

Incident report completed by: _____

Volume Test Incident Report

Date: 2/14/06

1. **Error # (from Log):** 7
2. **Time of Occurrence:** 10:14
3. **Machine Number:** 20
4. **Machine ID/Serial #:** _____
5. **# of Ballots voted on machine:** 126
6. **Voter name:** _____

7. **Description of the problem encountered:**
Display: Pull

8. **Detail voter actions leading up to the incident (what was the tester doing at the time the error occurred):**
Inserted ballot

9. **Error Message displayed (if any):**
tape: Ballot Jammed while attempting to return it to voter- Ballot has now been moved ~~to~~ forward ~~slot~~ to rear output slot

10. **Actions taken to resolve the error:**
Lifted insight to clear damaged ballot. Ballot bent at both ends. Remade ballot & replaced

11. **Pictures taken?** ✓ Y ___ N **Video taken?** ___ Y ✓ N

Incident report completed by: BRUCE

Volume Test Incident Report

Date: 2\14\06

1. **Error # (from Log):** 8
2. **Time of Occurrence:** 11:42
3. **Machine Number:** 16
4. **Machine ID/Serial #:** 16
5. **# of Ballots voted on machine:** 319
6. **Voter name:** Robert

7. **Description of the problem encountered:**
Jam - ballot rejected - jammed on reject
Display: "PULL"

8. **Detail voter actions leading up to the incident (what was the tester doing at the time the error occurred):**
Inserted oversvoted ballot

9. **Error Message displayed (if any):**
PULL (Display)
tape - Ballot jammed while attempting to return
Ballot not voted

10. **Actions taken to resolve the error:**
Note: because aggressive voter was already inserting next ballot, a piece of the next ballot tore off and jammed in machine (not a normal polling place occurrence)
Technician had to open insight to clear jam. Remade damaged ballot

11. **Pictures taken?** X Y ___ N **Video taken?** ___ Y X N

Incident report completed by: Bruce

Volume Test Incident Report

Date: 2/14/06

1. **Error # (from Log):** 9
2. **Time of Occurrence:** 11:54
3. **Machine Number:** 15
4. **Machine ID/Serial #:** _____
5. **# of Ballots voted on machine:** 247
6. **Voter name:** _____

7. **Description of the problem encountered:**
Ballot jam

8. **Detail voter actions leading up to the incident (what was the tester doing at the time the error occurred):**
Inserted ballot -

9. **Error Message displayed (if any):**
Display: Pull / tape: Ballot jammed while attempting to return. Ballot not processed

10. **Actions taken to resolve the error:**
Lifted insight to clear jammed ballot. Reinserted

11. **Pictures taken?** ✓ Y ___ N **Video taken?** ___ Y ✓ N

Incident report completed by: Bruce

Volume Test Incident Report

Date: 2/14/06

1. **Error # (from Log):** 10
2. **Time of Occurrence:** 11:44
3. **Machine Number:** 11
4. **Machine ID/Serial #:** _____
5. **# of Ballots voted on machine:** 350
6. **Voter name:** _____

7. **Description of the problem encountered:**
Ballot jammed during insert - not accepted

8. **Detail voter actions leading up to the incident (what was the tester doing at the time the error occurred):**
inserting ballot

9. **Error Message displayed (if any):**
Display "Pull"

10. **Actions taken to resolve the error:**
Removed & reinserted different orientation

11. **Pictures taken?** ✓ Y ___ N **Video taken?** ✓ Y ___ N

Incident report completed by: BRUCE

Volume Test Incident Report

Date: 2/14/06

1. **Error # (from Log):** 11
2. **Time of Occurrence:** 12:09
3. **Machine Number:** 30
4. **Machine ID/Serial #:** _____
5. **# of Ballots voted on machine:** 52
6. **Voter name:** Leah

7. **Description of the problem encountered:**

Ballot - rejected on insert
"Defective ballot)

8. **Detail voter actions leading up to the incident (what was the tester doing at the time the error occurred):**

Inserted ballot

9. **Error Message displayed (if any):**

tape: Defective Ballot - Error Reading ballot
(Start bar gapped)

10. **Actions taken to resolve the error:**

reinserted ballot

11. **Pictures taken?** ✓ Y ___ N **Video taken?** ___ Y ✓ N

Incident report completed by: Bruce

Volume Test Incident Report

Date: 2/14/06

1. **Error # (from Log):** 12
2. **Time of Occurrence:** 12:53
3. **Machine Number:** 26
4. **Machine ID/Serial #:** _____
5. **# of Ballots voted on machine:** 57
6. **Voter name:** TIM

7. **Description of the problem encountered:**

Jammed w/'Pull' on display

8. **Detail voter actions leading up to the incident (what was the tester doing at the time the error occurred):**

Inserted ballot

9. **Error Message displayed (if any):**

Display: "Pull" Tape: Ballot jammed while attempting to return" Ballot not voted

10. **Actions taken to resolve the error:**

11. **Pictures taken?** ___Y ___N **Video taken?** ___Y ___N

Incident report completed by: _____

Volume Test Incident Report

Date: 2/14/06

1. **Error # (from Log):** 13
2. **Time of Occurrence:** 12:56
3. **Machine Number:** 38
4. **Machine ID/Serial #:** _____
5. **# of Ballots voted on machine:** Ø
6. **Voter name:** Robert

7. **Description of the problem encountered:**

Ballot jam, "Pull" Display

8. **Detail voter actions leading up to the incident (what was the tester doing at the time the error occurred):**

Inserted ballot

9. **Error Message displayed (if any):**

tape: Ballot jammed while attempting to return
"Ballot not processed"

10. **Actions taken to resolve the error:**

lifted insight to clear ballot. Reinserted

11. **Pictures taken?** ✓ Y ___ N **Video taken?** ___ Y ___ N

Incident report completed by: Bruce

Volume Test Incident Report

Date: 2/14/08

1. **Error # (from Log):** #14
2. **Time of Occurrence:** 1:13
3. **Machine Number:** 38
4. **Machine ID/Serial #:** _____
5. **# of Ballots voted on machine:** 42
6. **Voter name:** Robert Hawes

7. **Description of the problem encountered:**

same as #13

8. **Detail voter actions leading up to the incident (what was the tester doing at the time the error occurred):**

same as #13

9. **Error Message displayed (if any):**

same as #13

10. **Actions taken to resolve the error:**

same as #13

11. **Pictures taken?** ___Y ✓N **Video taken?** ___Y ✓N

Incident report completed by: BRUCE

Volume Test Incident Report

Date: 2/14/06

1. **Error # (from Log):** ~~29~~ 15
2. **Time of Occurrence:** 1:25
3. **Machine Number:** 29
4. **Machine ID/Serial #:** _____
5. **# of Ballots voted on machine:** 314
6. **Voter name:** _____

7. **Description of the problem encountered:**

Examination of tape reveals pct 1 voted twice, no other ~~machine~~ precincts run (see tape)

8. **Detail voter actions leading up to the incident (what was the tester doing at the time the error occurred):**

9. **Error Message displayed (if any):**

10. **Actions taken to resolve the error:**

Clear / reset insight - Start tally over (see tape)

11. **Pictures taken?** ___ Y X N **Video taken?** ___ Y X N

Incident report completed by: _____

Volume Test Incident Report

Date: 2/14/06

1. **Error # (from Log):** ~~37~~ 16
2. **Time of Occurrence:** 1:36
3. **Machine Number:** 37
4. **Machine ID/Serial #:** _____
5. **# of Ballots voted on machine:** 408
6. **Voter name:** P Luna

7. **Description of the problem encountered:**
Ballot Jam

8. **Detail voter actions leading up to the incident (what was the tester doing at the time the error occurred):**
Inserted - error buzz & tape message

9. **Error Message displayed (if any):**
Tape: Ballot appears to be stuck in the center output slot. It may be stuck ~~on~~ the bin may be full. Make sure the ballot has cleared the machine & is in the center bin. (Ballot has been processed)

10. **Actions taken to resolve the error:**
Opened Insight - discovered a previous ballot had not dropped all the way into ballot box, causing this one to hang/jam. Pulled ballot & dropped into ballot box

11. **Pictures taken?** ✓ Y ___ N **Video taken?** ✓ Y ___ N

Incident report completed by: Bruce

Volume Test Incident Report

Date: 2/14/06

1. **Error # (from Log):** 17
2. **Time of Occurrence:** 1:45
3. **Machine Number:** 30
4. **Machine ID/Serial #:** _____
5. **# of Ballots voted on machine:** ~~30~~ 350
6. **Voter name:** _____

7. **Description of the problem encountered:**
Ballot won't accept - defective ballot

8. **Detail voter actions leading up to the incident (what was the tester doing at the time the error occurred):**

9. **Error Message displayed (if any):**
Defective ballot - Error reading ballot (Orientation Marks error).

10. **Actions taken to resolve the error:**
Reread ballot - read ok, but rejected for over vote
Override & ballot accepted

11. **Pictures taken?** ✓ Y ___ N **Video taken?** ___ Y ✓ N

Incident report completed by: BRUCE

Volume Test Incident Report

Date: 2/14/06

1. **Error # (from Log):** 18
2. **Time of Occurrence:** 1:43
3. **Machine Number:** 45
4. **Machine ID/Serial #:** ~~#~~
5. **# of Ballots voted on machine:** 403
6. **Voter name:** _____

7. **Description of the problem encountered:**

Ballot jam

8. **Detail voter actions leading up to the incident (what was the tester doing at the time the error occurred):**

inserted ballot

9. **Error Message displayed (if any):**

"Ballot jammed while attempting to return . . ."

10. **Actions taken to resolve the error:**

11. **Pictures taken?** ___Y ___N **Video taken?** ___Y ___N

Incident report completed by: _____

Volume Test Incident Report

Date: 2/14/06

1. **Error # (from Log):** 19
2. **Time of Occurrence:** 1:56
3. **Machine Number:** 50
4. **Machine ID/Serial #:** _____
5. **# of Ballots voted on machine:** 166
6. **Voter name:** Jonathon

7. **Description of the problem encountered:**
Ballot rejected - defective ballot

8. **Detail voter actions leading up to the incident (what was the tester doing at the time the error occurred):**
~~B~~ inserted ballot

9. **Error Message displayed (if any):**
Defective Ballot... (Startbar Detected)

10. **Actions taken to resolve the error:**
Resubmitted ballot - it was accepted

11. **Pictures taken?** ✓ Y ___ N **Video taken?** ___ Y ✓ N

Incident report completed by: BRUCE

Volume Test Incident Report

Date: 2/14/06

1. **Error # (from Log):** 20
2. **Time of Occurrence:** 2:17
3. **Machine Number:** 46
4. **Machine ID/Serial #:** _____
5. **# of Ballots voted on machine:** 331
6. **Voter name:** _____

7. **Description of the problem encountered:**
"Defective ballot (startbar gapped)

8. **Detail voter actions leading up to the incident (what was the tester doing at the time the error occurred):**
Inserted ballot

9. **Error Message displayed (if any):**
Tape Defective Ballot - Startbar gapped"

10. **Actions taken to resolve the error:**
Reread ballot - accepted

11. **Pictures taken?** ___Y ✓N **Video taken?** ___Y ✓N

Incident report completed by: Bruce

Volume Test Incident Report

Date: 2/14/06

1. **Error # (from Log):** 21
2. **Time of Occurrence:** 2:12
3. **Machine Number:** 43
4. **Machine ID/Serial #:** _____
5. **# of Ballots voted on machine:** 320
6. **Voter name:** Marcus

7. **Description of the problem encountered:**
Ballot jam

8. **Detail voter actions leading up to the incident (what was the tester doing at the time the error occurred):**
Inserted ballot

9. **Error Message displayed (if any):**
~~to~~ display: Pull tape: "Ballot jammed while attempting to return..."

10. **Actions taken to resolve the error:**
Lifted insight to clear ballot jam. Reinserted ballot - it was accepted normally

11. **Pictures taken?** ___Y ✓N **Video taken?** ___Y ✓N

Incident report completed by: Bruce

Volume Test Incident Report

Date: 2/14/02

1. **Error # (from Log):** 22
2. **Time of Occurrence:** 2:20
3. **Machine Number:** 28
4. **Machine ID/Serial #:** _____
5. **# of Ballots voted on machine:** 74
6. **Voter name:** _____

7. **Description of the problem encountered:**
Ballot jam - display "Pull"

8. **Detail voter actions leading up to the incident (what was the tester doing at the time the error occurred):**
Inserted ballot

9. **Error Message displayed (if any):**
tape: "Ballot jammed while attempting to return"...
(Ballot not processed)

10. **Actions taken to resolve the error:**

11. **Pictures taken?** ___Y ✓N **Video taken?** ___Y ✓N

Incident report completed by: Bruce

Volume Test Incident Report

Date: 2/14/06

1. **Error # (from Log):** 23
2. **Time of Occurrence:** 2:25
3. **Machine Number:** 31
4. **Machine ID/Serial #:** _____
5. **# of Ballots voted on machine:** 161
6. **Voter name:** _____

7. **Description of the problem encountered:**
jammed ballot - display = "Pull"

8. **Detail voter actions leading up to the incident (what was the tester doing at the time the error occurred):**
inserted ballot

9. **Error Message displayed (if any):**
tape - "Ballot jammed while attempting to return... (Ballot not processed)"

10. **Actions taken to resolve the error:**
lifted Insight, pulled ~~clear~~ ballot to clear. Reinserted - ballot accepted normally

11. **Pictures taken?** ___ Y ✓ N **Video taken?** ___ Y ✓ N

Incident report completed by: _____

Volume Test Incident Report

Date: 2/14/06

1. **Error # (from Log):** 24
2. **Time of Occurrence:** 2:27
3. **Machine Number:** 50
4. **Machine ID/Serial #:** _____
5. **# of Ballots voted on machine:** 338
6. **Voter name:** _____

7. **Description of the problem encountered:**
Ballot rejected: "Defective Ballot"

8. **Detail voter actions leading up to the incident (what was the tester doing at the time the error occurred):**
Inserted ballot

9. **Error Message displayed (if any):**
tape: ERROR Reading ballot ("Startbar detect")

10. **Actions taken to resolve the error:**
Resubmitted ballot - accepted OK

11. **Pictures taken?** ___Y ✓N **Video taken?** ___Y ✓N

Incident report completed by: Bruce

Volume Test Incident Report

Date: 2/14/06

1. **Error # (from Log):** 25
2. **Time of Occurrence:** 2:28
3. **Machine Number:** 29
4. **Machine ID/Serial #:** _____
5. **# of Ballots voted on machine:** __
6. **Voter name:** _____

7. **Description of the problem encountered:**
Ballot jam - display "Pull"

8. **Detail voter actions leading up to the incident (what was the tester doing at the time the error occurred):**
Inserted ballot

9. **Error Message displayed (if any):**
tape: "Ballot jammed while attempting to return..."
(Ballot not processed

10. **Actions taken to resolve the error:**
Lifted Insight - pulled ballot to clear.
Reinserted ballot -- accepted normally

11. **Pictures taken?** ___Y ✓N **Video taken?** ___Y ✓N

Incident report completed by: BRUCE

Volume Test Incident Report

Date: 2/14/06

1. **Error # (from Log):** 26
2. **Time of Occurrence:** 2:27
3. **Machine Number:** 32
4. **Machine ID/Serial #:** _____
5. **# of Ballots voted on machine:** 397
6. **Voter name:** _____

7. **Description of the problem encountered:**

same as #25

8. **Detail voter actions leading up to the incident (what was the tester doing at the time the error occurred):**

same as #25

9. **Error Message displayed (if any):**

same as #25

10. **Actions taken to resolve the error:**

same as #25

11. **Pictures taken?** ___Y ✓ N **Video taken?** ___Y ✓ N

Incident report completed by: Bruce

Volume Test Incident Report

Date: 2/24/06

1. **Error # (from Log):** 27
2. **Time of Occurrence:** 2:32
3. **Machine Number:** 33
4. **Machine ID/Serial #:** _____
5. **# of Ballots voted on machine:** 303
6. **Voter name:** _____

7. **Description of the problem encountered:**

Same as #25

8. **Detail voter actions leading up to the incident (what was the tester doing at the time the error occurred):**

Same as #25

9. **Error Message displayed (if any):**

Same as #25

10. **Actions taken to resolve the error:**

Same as #25

11. **Pictures taken?** ___Y ✓N **Video taken?** ___Y ✓N

Incident report completed by: Bruce

Volume Test Incident Report

Date: 2/14/06

1. **Error # (from Log):** 28
2. **Time of Occurrence:** 2:37
3. **Machine Number:** 31
4. **Machine ID/Serial #:** _____
5. **# of Ballots voted on machine:** 281
6. **Voter name:** _____

7. **Description of the problem encountered:**

Same as #25

8. **Detail voter actions leading up to the incident (what was the tester doing at the time the error occurred):**

Same as #25

9. **Error Message displayed (if any):**

Same as #25

10. **Actions taken to resolve the error:**

Same as #25

11. **Pictures taken?** ___Y ✓N **Video taken?** ___Y ✓N

Incident report completed by: Bruce

Volume Test Incident Report

Date: 2/14/06

1. **Error # (from Log):** 29
2. **Time of Occurrence:** 3:18
3. **Machine Number:** 36
4. **Machine ID/Serial #:** _____
5. **# of Ballots voted on machine:** 68
6. **Voter name:** _____

7. **Description of the problem encountered:**
Machine rejected ballot - display "Pull"

8. **Detail voter actions leading up to the incident (what was the tester doing at the time the error occurred):**
Inserted ballot

9. **Error Message displayed (if any):**
tape: "Ballot jammed while reading"
(Ballot not read)

10. **Actions taken to resolve the error:**
Removed & reinserted - Ballot read OK

11. **Pictures taken?** ___ Y ✓ N **Video taken?** ___ Y ✓ N

Incident report completed by: Bruce

Volume Test Incident Report

Date: 2/24/06

1. **Error # (from Log):** 30
2. **Time of Occurrence:** 3:10
3. **Machine Number:** 35
4. **Machine ID/Serial #:** _____
5. **# of Ballots voted on machine:** 129
6. **Voter name:** _____

7. **Description of the problem encountered:**

Same as #25

8. **Detail voter actions leading up to the incident (what was the tester doing at the time the error occurred):**

Same as 25

9. **Error Message displayed (if any):**

Same as 25

10. **Actions taken to resolve the error:**

Same as 25

11. **Pictures taken?** ___Y ✓N **Video taken?** ___Y ✓N

Incident report completed by: _____

Volume Test Incident Report

Date: 2/14/06

1. **Error # (from Log):** 31
2. **Time of Occurrence:** 3:14
3. **Machine Number:** 31
4. **Machine ID/Serial #:** _____
5. **# of Ballots voted on machine:** 326
6. **Voter name:** _____

7. **Description of the problem encountered:**

Same as 25

8. **Detail voter actions leading up to the incident (what was the tester doing at the time the error occurred):**

Same as 25

9. **Error Message displayed (if any):**

Same as 25

10. **Actions taken to resolve the error:**

Same as 25
ballot previously erased as #6

11. **Pictures taken?** ___Y ✓N **Video taken?** ___Y ✓N

Incident report completed by: BRUCE

Volume Test Incident Report

Date: 2/24/06

1. **Error # (from Log):** 32
2. **Time of Occurrence:** 3:20
3. **Machine Number:** 35
4. **Machine ID/Serial #:** _____
5. **# of Ballots voted on machine:** 156
6. **Voter name:** _____

7. **Description of the problem encountered:**

Same as #25

8. **Detail voter actions leading up to the incident (what was the tester doing at the time the error occurred):**

9. **Error Message displayed (if any):**

10. **Actions taken to resolve the error:**

Ballot damaged - bent corner
- OK'd vendor to remake

11. **Pictures taken?** ___Y ✓ N **Video taken?** ___Y ✓ N

Incident report completed by: BRUCE

Volume Test Incident Report

Date: _____

1. **Error # (from Log):** 33
2. **Time of Occurrence:** 3:29
3. **Machine Number:** 40
4. **Machine ID/Serial #:** _____
5. **# of Ballots voted on machine:** 236
6. **Voter name:** Kathy Page

7. **Description of the problem encountered:**

Same as #25

8. **Detail voter actions leading up to the incident (what was the tester doing at the time the error occurred):**

9. **Error Message displayed (if any):**

10. **Actions taken to resolve the error:**

11. **Pictures taken?** ___Y ✓N **Video taken?** ___Y ✓N

Incident report completed by: _____