Volume Test Error Log

Date: 2/15/06
2/15/06

Voting System Tested: SEQUOIA INSIGHT +

Error #	Machine #	Time	Vote #	Type of error
1	56	9:11	26	Ballot jam
2	60	9:20	80	Ballot jams
3	59	9:25	59	Ballot jam
4	51	9:26	193	Ballot jam
5	68	9:25	209	Ballot jam
6	56	9:32	186	Ballot jam
7	59	9:49	440	extra Ballot
8	84	10:21	49	Ballot jams
9	88	10:28	24	Ballot jam
10	88	10:37	35	Ballot jam
11	100	11:08	107	Ballot jam
12	54	11:14	83	Ballot jam
13	99	11:17	188	Ballot jam
14	54	11:20	124	MISSING BALLOT
15	99	11:33	281	Missing Ballot
16	100	11:35	272	Ballot jam
17	100	11:37	273	Ballot jam
18	61	11:41	171	Ballot jam
19	75	11:42	387	Ballot jam
20	54	11:52	377	Ballot jam
21	61	1:03	397	Ballot jam
22	65	1:06	88	Ballot jam

Error #	Machine #	Time	Vote #	Type of error
23	65	1:07	100	Ballot jam
24	86	1:19	95	Ballot jam
25	86	1:22	82	Ballot jam
26	85	1:24	157	Extra Ballot
27	86	1:30	94	BALLOT JAM
28	93	1:39	194	Ballot jams
29	98	1:38	147	Ballot jam
30	93	1:44	248	Ballot jam
31	86	1:45	178	Ballot jam
32	77	2:14	180	Paper trail jammed
33				
34				
35				
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41				
42				
43				
44				

Volume Test Incident Report

Date: 2/15/06

1. **Error # (from Log):** 1
2. **Time of Occurrence:** 9:11
3. **Machine Number:** 56
4. **Machine ID/Serial #:** 507286
5. **# of Ballots voted on machine:** 26
6. **Voter name:** ROBERT HAWES

7. **Description of the problem encountered:**
"BALLOT JAMMED WHILE ATTEMPTING TO RETURN"
VOTER ENTERED BALLOT AND RECEIVED AN ERROR MESSAGE.

8. **Detail voter actions leading up to the incident (what was the tester doing at the time the error occurred):**

9. **Error Message displayed (if any):**
"BALLOT JAMMED WHILE ATTEMPTING TO RETURN"
"PULL"

10. **Actions taken to resolve the error:**
OPENED MACHINE AND PULLED OUT JAMMED BALLOT. REPLACED OLD BALLOT WITH A NEW DUPLICATE.

11. **Pictures taken?** ✓ Y ___ N **Video taken?** ✓ Y ___ N

Incident report completed by: JH

Volume Test Incident Report

Date: 2/15/06

1. **Error # (from Log):** 2
2. **Time of Occurrence:** 9:20
3. **Machine Number:** 60
4. **Machine ID/Serial #:** 507306
5. **# of Ballots voted on machine:** 87
6. **Voter name:** PERRY SMETTS

7. **Description of the problem encountered:**
BALLOT JAMMED AFTER VOTER INSERTED IT

8. **Detail voter actions leading up to the incident (what was the tester doing at the time the error occurred):**

9. **Error Message displayed (if any):**
"BALLOT JAMMED WHILE ATTEMPTING TO RETURN"

10. **Actions taken to resolve the error:**
OPENED TOP AND REMOVED JAMMED BALLOT
THEN SEQUOIA MADE A DUPLICATE

11. **Pictures taken?** ___Y ✓ N **Video taken?** ___Y ✓ N

Incident report completed by: JH

Volume Test Incident Report

Date: 2/15/06

1. **Error # (from Log):** 3
2. **Time of Occurrence:** 9:25
3. **Machine Number:** 59
4. **Machine ID/Serial #:** 507 303
5. **# of Ballots voted on machine:** 163
6. **Voter name:** GEORGE HART

7. **Description of the problem encountered:**

SAME AS 2

8. **Detail voter actions leading up to the incident (what was the tester doing at the time the error occurred):**

9. **Error Message displayed (if any):**

SAME AS 2

10. **Actions taken to resolve the error:**

SAME AS 2

11. **Pictures taken?** ___Y ✓ N **Video taken?** ✓ Y ___N

Incident report completed by: JH

Volume Test Incident Report

Date: 2/15/06

1. **Error # (from Log):** 4
2. **Time of Occurrence:** 9:26
3. **Machine Number:** 51
4. **Machine ID/Serial #:** 507203
5. **# of Ballots voted on machine:** 193
6. **Voter name:** MARCUS OLIVER

7. **Description of the problem encountered:**

SAME AS 3

8. **Detail voter actions leading up to the incident (what was the tester doing at the time the error occurred):**

9. **Error Message displayed (if any):**

SAME AS 3

10. **Actions taken to resolve the error:**

11. **Pictures taken?** ___ Y ✓ N **Video taken?** ✓ Y ___ N

Incident report completed by: JH

Volume Test Incident Report

Date: 2/15/06

1. **Error # (from Log):** 5
2. **Time of Occurrence:** 9:25
3. **Machine Number:** 68
4. **Machine ID/Serial #:** 507318
5. **# of Ballots voted on machine:** 209
6. **Voter name:** CEDRIC WILLIAMS

7. **Description of the problem encountered:**
BALLOT MAY BE STUCK IN THE CENTER OUTPUT SLOT. TRIED TO INSERT ANOTHER BALLOT AND THE MACHINE WOULDN'T LET IT.

8. **Detail voter actions leading up to the incident (what was the tester doing at the time the error occurred):**

9. **Error Message displayed (if any):**
"READING BALLOT PLEASE WAIT"
MESSAGE STATES BALLOT WAS PROCESSED

10. **Actions taken to resolve the error:**
OPENED BOX AND THE BALLOT WAS OUT OF THE JAM.

11. **Pictures taken?** ✓ Y ___ N **Video taken?** ✓ Y ___ N

Incident report completed by: JH.

Volume Test Incident Report

Date: _____

1. **Error # (from Log):** 6
2. **Time of Occurrence:** 9:32
3. **Machine Number:** 56
4. **Machine ID/Serial #:** 507286
5. **# of Ballots voted on machine:** 186
6. **Voter name:** ROBERT HAWES

7. **Description of the problem encountered:**

SAME AS 5

8. **Detail voter actions leading up to the incident (what was the tester doing at the time the error occurred):**

9. **Error Message displayed (if any):**

SAME AS 5

10. **Actions taken to resolve the error:**

SAME AS 5

11. **Pictures taken?** ___ Y ✓ N **Video taken?** ___ Y ✓ N

Incident report completed by: JH

Volume Test Incident Report

Date: _____

1. **Error # (from Log):** 7
2. **Time of Occurrence:** 9:49
3. **Machine Number:** 59
4. **Machine ID/Serial #:** 507303
5. **# of Ballots voted on machine:** 440
6. **Voter name:** GEORGE HART

7. **Description of the problem encountered:**

VOTER NOTICED THAT THERE WAS ONE EXTRA BALLOT IN THE LAST DECK OF THE MACHINE. TOTAL WAS 440 RATHER THAN 439.

8. **Detail voter actions leading up to the incident (what was the tester doing at the time the error occurred):**

9. **Error Message displayed (if any):**

NONE

10. **Actions taken to resolve the error:**

SOS STAFF COUNTED 158 INSTEAD OF 157. SEQUOIA TO FIND AND PULL OUT EXTRA BALLOT.

11. **Pictures taken?** ___ Y ✓ N **Video taken?** ___ Y ✓ N

Incident report completed by: _____

Volume Test Incident Report

Date: _____

1. **Error # (from Log):** 8
2. **Time of Occurrence:** 10:21
3. **Machine Number:** 84
4. **Machine ID/Serial #:** 507346
5. **# of Ballots voted on machine:** 49
6. **Voter name:** PERRY B SMETTS

7. **Description of the problem encountered:**

VOTER INSERTED BALLOT AND THE BALLOT JAMMED

8. **Detail voter actions leading up to the incident (what was the tester doing at the time the error occurred):**

9. **Error Message displayed (if any):**

"BALLOT JAMMED WHILE ATTEMPTING TO RETURN"

10. **Actions taken to resolve the error:**

LIFTED MACHINE AND PULLED OUT JAMMED BALLOT. PREVIOUS ERROR #12. BALLOT REPLACED

11. **Pictures taken?** ___ Y ✓ N **Video taken?** ___ Y ✓ N

Incident report completed by: JH

Volume Test Incident Report

Date: _____

1. **Error # (from Log):** 9
2. **Time of Occurrence:** 10:28
3. **Machine Number:** 88
4. **Machine ID/Serial #:** 507320
5. **# of Ballots voted on machine:** 24
6. **Voter name:** NATHANIEL WILLIAMS

7. **Description of the problem encountered:**

SAME AS 8

8. **Detail voter actions leading up to the incident (what was the tester doing at the time the error occurred):**

9. **Error Message displayed (if any):**

SAME AS 8

10. **Actions taken to resolve the error:**

SAME AS 8

11. **Pictures taken?** ___ Y ✓ N **Video taken?** ___ Y ✓ N

Incident report completed by: JH

Volume Test Incident Report

Date: _____

1. **Error # (from Log):** 10
2. **Time of Occurrence:** 10:34
3. **Machine Number:** 88
4. **Machine ID/Serial #:** 507320
5. **# of Ballots voted on machine:** 35
6. **Voter name:** NATHANIEL WILLIAMS

7. **Description of the problem encountered:**

SAME AS 9

8. **Detail voter actions leading up to the incident (what was the tester doing at the time the error occurred):**

SAME AS 9

9. **Error Message displayed (if any):**

SAME AS 9

10. **Actions taken to resolve the error:**

SAME AS 9

11. **Pictures taken?** ___Y ___N **Video taken?** ___Y ___N

Incident report completed by: _____

Volume Test Incident Report

Date: _____

1. **Error # (from Log):** 11
2. **Time of Occurrence:** 11:08
3. **Machine Number:** 100
4. **Machine ID/Serial #:** 507398
5. **# of Ballots voted on machine:** 107
6. **Voter name:** KATHY PAGE

7. **Description of the problem encountered:**

BALLOT JAMMED AND WOULDN'T ALLOW VOTER TO VOTE ANOTHER BALLOT

8. **Detail voter actions leading up to the incident (what was the tester doing at the time the error occurred):**

9. **Error Message displayed (if any):**

"BALLOT HAS JAMMED. REMOVE IT AND PLACE IT IN THE CENTER BIN."

10. **Actions taken to resolve the error:**

OPENED MACHINE AND REMOVED JAMMED BALLOT.

11. **Pictures taken?** ___ Y ✓ N **Video taken?** ___ Y ✓ N

Incident report completed by: JH

Volume Test Incident Report

Date: _____

1. **Error # (from Log):** 12
2. **Time of Occurrence:** 11:14
3. **Machine Number:** 54
4. **Machine ID/Serial #:** _____
5. **# of Ballots voted on machine:** 83
6. **Voter name:** PERRY SMETTS

7. **Description of the problem encountered:**

SAME AS 11

8. **Detail voter actions leading up to the incident (what was the tester doing at the time the error occurred):**

9. **Error Message displayed (if any):**

SAME AS 11

10. **Actions taken to resolve the error:**

SAME AS 11

11. **Pictures taken?** ___Y ✓N **Video taken?** ___Y ✓N

Incident report completed by: JH

Volume Test Incident Report

Date: _____

1. **Error # (from Log):** 13
2. **Time of Occurrence:** 11:17
3. **Machine Number:** 99
4. **Machine ID/Serial #:** _____
5. **# of Ballots voted on machine:** 188
6. **Voter name:** Robert Hawes

7. **Description of the problem encountered:**
Ballot jammed - Display: "PULL - Reading Ballot... Please wait"

8. **Detail voter actions leading up to the incident (what was the tester doing at the time the error occurred):**
inserting ballot

9. **Error Message displayed (if any):**
see above + tape: "Ballot jammed while attempting return... (Ballot not processed)"

10. **Actions taken to resolve the error:**
~~clear~~ lifted insight to clear jammed ballot. Revoted ballot

11. **Pictures taken?** ___ Y ✓ N **Video taken?** ___ Y ✓ N

Incident report completed by: BRUCE

Volume Test Incident Report

Date: _____

1. **Error # (from Log):** 14
2. **Time of Occurrence:** 11:20
3. **Machine Number:** 54
4. **Machine ID/Serial #:** _____
5. **# of Ballots voted on machine:** 124
6. **Voter name:** PERRY SMETTS

7. **Description of the problem encountered:**
VOTER NOTICED COUNT WAS FINISHED AT 124 INSTEAD OF 125

8. **Detail voter actions leading up to the incident (what was the tester doing at the time the error occurred):**

9. **Error Message displayed (if any):**
NONE

10. **Actions taken to resolve the error:**
SEQUOIA TOOK DECK TO FIND MISSING BALLOT, THEN VOTE IT.

11. **Pictures taken?** ___Y ✓N **Video taken?** ___Y ✓N

Incident report completed by: JH

Volume Test Incident Report

Date: _____

1. **Error # (from Log):** 15
2. **Time of Occurrence:** 11:33
3. **Machine Number:** 99
4. **Machine ID/Serial #:** _____
5. **# of Ballots voted on machine:** 281
6. **Voter name:** ROBERT HAYES

7. **Description of the problem encountered:**

VOTER NOTICED THE COUNT WAS MINUS ONE BALLOT

8. **Detail voter actions leading up to the incident (what was the tester doing at the time the error occurred):**

9. **Error Message displayed (if any):**

10. **Actions taken to resolve the error:**

SEQUOIA LOCATING MISSING BALLOT. FOUND IT THEN ~~VOTING~~ VOTED IT

11. **Pictures taken?** ___ Y ✓ N **Video taken?** ___ Y ✓ N

Incident report completed by: J.H.

Volume Test Incident Report

Date: _____

1. **Error # (from Log):** 16
2. **Time of Occurrence:** 11:35
3. **Machine Number:** 100
4. **Machine ID/Serial #:** 507398
5. **# of Ballots voted on machine:** 272
6. **Voter name:** KATHY PAGE

7. **Description of the problem encountered:**
BALLOT JAMMED IN CENTER BIN.

8. **Detail voter actions leading up to the incident (what was the tester doing at the time the error occurred):**

9. **Error Message displayed (if any):**
"BALLOT HAS JAMMED. REMOVE IT & PLACE IT IN THE CENTER BIN"

10. **Actions taken to resolve the error:**
OPENED MACHINE AND CLEARED BALLOT. BALLOT WAS PROCESSED.

11. **Pictures taken?** ___Y ✓ N **Video taken?** ___ Y ✓ N

Incident report completed by: JH

Volume Test Incident Report

Date: _____

1. **Error # (from Log):** 17
2. **Time of Occurrence:** 11:37
3. **Machine Number:** 100
4. **Machine ID/Serial #:** 507398
5. **# of Ballots voted on machine:** 273
6. **Voter name:** KATHY PAGE

7. **Description of the problem encountered:**

SAME AS 16

8. **Detail voter actions leading up to the incident (what was the tester doing at the time the error occurred):**

9. **Error Message displayed (if any):**

SAME AS 16

10. **Actions taken to resolve the error:**

SAME AS 16

11. **Pictures taken?** ___ Y ✓ N **Video taken?** ___ Y ✓ N

Incident report completed by: JH

Volume Test Incident Report

Date: _____

1. **Error # (from Log):** 18
2. **Time of Occurrence:** 11:41
3. **Machine Number:** 61
4. **Machine ID/Serial #:** 507305
5. **# of Ballots voted on machine:** 171
6. **Voter name:** CEDRK WILLIAMS

7. **Description of the problem encountered:**
BALLOT JAMMED

8. **Detail voter actions leading up to the incident (what was the tester doing at the time the error occurred):**

9. **Error Message displayed (if any):**
"BALLOT JAMMED WHILE ATTEMPTING TO RETURN BALLOT"

10. **Actions taken to resolve the error:**
REMOVED JAM AND REPLACED BALLOT.

11. **Pictures taken?** ___Y ✓N **Video taken?** ___Y ✓N

Incident report completed by: JH.

Volume Test Incident Report

Date: _____

1. **Error # (from Log):** 19
2. **Time of Occurrence:** 11:42
3. **Machine Number:** 75
4. **Machine ID/Serial #:** _____
5. **# of Ballots voted on machine:** 387
6. **Voter name:** MARCUS OLIVER

7. **Description of the problem encountered:**
BALLOT JAMMED AND VOTER COULD NOT VOTE ANOTHER BALLOT.

8. **Detail voter actions leading up to the incident (what was the tester doing at the time the error occurred):**

9. **Error Message displayed (if any):**
"BALLOT APPEARS TO BE STUCK IN THE CENTER BIN... BALLOT WAS PROCESSED.

10. **Actions taken to resolve the error:**
OPENED AND REMOVED JAM.

11. **Pictures taken?** ___Y ✓N **Video taken?** ___Y ✓N

Incident report completed by: JH

Volume Test Incident Report

Date: _____

1. **Error # (from Log):** 20
2. **Time of Occurrence:** 11:52
3. **Machine Number:** 54
4. **Machine ID/Serial #:** _____
5. **# of Ballots voted on machine:** 377
6. **Voter name:** PERRY SMETTS

7. **Description of the problem encountered:**
BALLOT STUCK AND PROHIBITED VOTER TO KEEP VOTING.

8. **Detail voter actions leading up to the incident (what was the tester doing at the time the error occurred):**

9. **Error Message displayed (if any):**
"BALLOT STUCK IN THE REAR SLOT... BALLOT HAS BEEN PROCESSED."

10. **Actions taken to resolve the error:**
OPEN MACHINE AND REMOVE JAM

11. **Pictures taken?** ___Y ✓N **Video taken?** ___Y ✓N

Incident report completed by: JH

Volume Test Incident Report

Date: _____

1. **Error # (from Log):** 21
2. **Time of Occurrence:** 1:03
3. **Machine Number:** 61
4. **Machine ID/Serial #:** _____
5. **# of Ballots voted on machine:** 397
6. **Voter name:** CEDRIC WILLIAMS

7. **Description of the problem encountered:**
BALLOT JAMMED

8. **Detail voter actions leading up to the incident (what was the tester doing at the time the error occurred):**

9. **Error Message displayed (if any):**
"BALLOT APPEARS TO BE JAMMED IN THE CENTER OUTPUT SLOT." "BALLOT PROCESSED"

10. **Actions taken to resolve the error:**
OPENED AND UNJAMMED

11. **Pictures taken?** ___ Y ✓ N **Video taken?** ___ Y ✓ N

Incident report completed by: JH.

Volume Test Incident Report

Date: _____

1. **Error # (from Log):** 22
2. **Time of Occurrence:** 1:06
3. **Machine Number:** 65
4. **Machine ID/Serial #:** _____
5. **# of Ballots voted on machine:** 88
6. **Voter name:** Josh Wright

7. **Description of the problem encountered:**

SAME AS 21

8. **Detail voter actions leading up to the incident (what was the tester doing at the time the error occurred):**

9. **Error Message displayed (if any):**

SAME AS 21

10. **Actions taken to resolve the error:**

SAME AS 21

11. **Pictures taken?** ___ Y ✓ N **Video taken?** ___ Y ✓ N

Incident report completed by: JH

Volume Test Incident Report

Date: _____

1. **Error # (from Log):** 23
2. **Time of Occurrence:** 1:07
3. **Machine Number:** 65
4. **Machine ID/Serial #:** _____
5. **# of Ballots voted on machine:** 100
6. **Voter name:** JOSH WRIGHT

7. **Description of the problem encountered:**

SAME AS 21

8. **Detail voter actions leading up to the incident (what was the tester doing at the time the error occurred):**

9. **Error Message displayed (if any):**

SAME AS 21

10. **Actions taken to resolve the error:**

SAME AS 21

11. **Pictures taken?** ___ Y ✓ N **Video taken?** ___ Y ✓ N

Incident report completed by: JH

Volume Test Incident Report

Date: _____

1. **Error # (from Log):** 24
2. **Time of Occurrence:** 1:19
3. **Machine Number:** 86
4. **Machine ID/Serial #:** 507352
5. **# of Ballots voted on machine:** 25
6. **Voter name:** ROBERT HAWES

7. **Description of the problem encountered:**
BALLOT JAMMED

8. **Detail voter actions leading up to the incident (what was the tester doing at the time the error occurred):**

9. **Error Message displayed (if any):**
"BALLOT JAMMED WHILE ATTEMPTING TO RETURN TO VOTER."
"PULL"

10. **Actions taken to resolve the error:**
OPENED AND UNJAMMED

11. **Pictures taken?** ___ Y ✓ N **Video taken?** ___ Y ✓ N

Incident report completed by: JH

Volume Test Incident Report

Date: _____

1. **Error # (from Log):** 25
2. **Time of Occurrence:** 1:22
3. **Machine Number:** 86
4. **Machine ID/Serial #:** _____
5. **# of Ballots voted on machine:** 82
6. **Voter name:** ROBERT HAWKS

7. **Description of the problem encountered:**

SAME AS 24

8. **Detail voter actions leading up to the incident (what was the tester doing at the time the error occurred):**

9. **Error Message displayed (if any):**

SAME AS 24

10. **Actions taken to resolve the error:**

SAME AS 24

11. **Pictures taken?** ___ Y ✓ N **Video taken?** ___ Y ✓ N

Incident report completed by: JH

Volume Test Incident Report

Date: _____

1. **Error # (from Log):** 26
2. **Time of Occurrence:** 1:24
3. **Machine Number:** 85
4. **Machine ID/Serial #:** _____
5. **# of Ballots voted on machine:** 157
6. **Voter name:** TIM CAMPBELL

7. **Description of the problem encountered:**
EXTRA BALLOT, VOTER HAD A COUNT OF 157 WITH ONE XTRA ~~[illegible]~~ BALLOT

8. **Detail voter actions leading up to the incident (what was the tester doing at the time the error occurred):**

9. **Error Message displayed (if any):**

10. **Actions taken to resolve the error:**
SEQUOIA SORTED THE DECK AND FOUND A BALLOT THAT DIDNT BELONG. VOTER VOTED EXTRA BALLOT AND COUNT WENT TO 158. THE BALLOT THAT DIDNT BELONG WONT AFFECT OUR TOTALS.

11. **Pictures taken?** ___ Y ✓ N **Video taken?** ___ Y ✓ N

Incident report completed by: JH

Volume Test Incident Report

Date: _____

1. **Error # (from Log):** 27
2. **Time of Occurrence:** 1:30
3. **Machine Number:** 86
4. **Machine ID/Serial #:** _____
5. **# of Ballots voted on machine:** 94
6. **Voter name:** ROBERT HAWES

7. **Description of the problem encountered:**

SAME AS 25

8. **Detail voter actions leading up to the incident (what was the tester doing at the time the error occurred):**

9. **Error Message displayed (if any):**

SAME AS 25

10. **Actions taken to resolve the error:**

SAME AS 25

11. **Pictures taken?** ___ Y ✓ N **Video taken?** ___ Y ✓ N

Incident report completed by: JH

Volume Test Incident Report

Date: _____

1. **Error # (from Log):** 28
2. **Time of Occurrence:** 1:39
3. **Machine Number:** 93
4. **Machine ID/Serial #:** _____
5. **# of Ballots voted on machine:** 194
6. **Voter name:** MARCUS OLIVER

7. **Description of the problem encountered:**

VOTER INSERTED BALLOT, IT WAS KICKED OUT, HE PUSHED 3 BUT IT KICKED IT OUT AGAIN. THE REQUEST TO ACCEPT THE BALLOT WAS IGNORED.

8. **Detail voter actions leading up to the incident (what was the tester doing at the time the error occurred):**

9. **Error Message displayed (if any):**

"REQUEST IGNORED"

10. **Actions taken to resolve the error:**

TRIED AGAIN AND PRESSED 3 AND IT ACCEPTED IT.

11. **Pictures taken?** ___Y ✓N **Video taken?** ___Y ✓N

Incident report completed by: JA

Volume Test Incident Report

Date: _____

1. **Error # (from Log):** 29
2. **Time of Occurrence:** 1:38
3. **Machine Number:** 98
4. **Machine ID/Serial #:** _____
5. **# of Ballots voted on machine:** 147
6. **Voter name:** PERRY SMETTS

7. **Description of the problem encountered:**
BALLOT JAMMED

8. **Detail voter actions leading up to the incident (what was the tester doing at the time the error occurred):**

9. **Error Message displayed (if any):**
"BALLOT JAMMED WHILE ATTEMPTING TO RETURN."

10. **Actions taken to resolve the error:**
OPENED AND PULLED BALLOT AND RE-RAN IT.

11. **Pictures taken?** ___Y ✓ N **Video taken?** ___Y ✓ N

Incident report completed by: JH

Volume Test Incident Report

Date: _____

1. **Error # (from Log):** 30
2. **Time of Occurrence:** 1:44
3. **Machine Number:** 93
4. **Machine ID/Serial #:** _____
5. **# of Ballots voted on machine:** 218
6. **Voter name:** MARCUS OLIVER

7. **Description of the problem encountered:**
BALLOT JAMMED

8. **Detail voter actions leading up to the incident (what was the tester doing at the time the error occurred):**

9. **Error Message displayed (if any):**
"BALLOT APPEARS TO BE STUCK IN THE CENTER OUTPUT SLOT"

10. **Actions taken to resolve the error:**
OPEN AND UNJAM.

11. **Pictures taken?** ___Y ✓N **Video taken?** ___Y ✓N

Incident report completed by: JH

Volume Test Incident Report

Date: _____

1. **Error # (from Log):** 31
2. **Time of Occurrence:** 1:45
3. **Machine Number:** 86
4. **Machine ID/Serial #:** _____
5. **# of Ballots voted on machine:** 178
6. **Voter name:** ROBERT HANES

7. **Description of the problem encountered:**
BALLOT JAMMED

8. **Detail voter actions leading up to the incident (what was the tester doing at the time the error occurred):**

9. **Error Message displayed (if any):**
"JAMMED WHILE RETURNING TO VOTER"

10. **Actions taken to resolve the error:**
OPENED AND PULLED THEN RE-RAN

11. **Pictures taken?** ___ Y ✓ N **Video taken?** ___ Y ✓ N

Incident report completed by: JH

Volume Test Incident Report

Date: _____

1. **Error # (from Log):** 32
2. **Time of Occurrence:** 2:14
3. **Machine Number:** 77
4. **Machine ID/Serial #:** _____
5. **# of Ballots voted on machine:** 180
6. **Voter name:** JOSH WRIGHT

7. **Description of the problem encountered:**

PAPER TRAIL JAMMED

8. **Detail voter actions leading up to the incident (what was the tester doing at the time the error occurred):**

9. **Error Message displayed (if any):**

10. **Actions taken to resolve the error:**

OPENED THE BACK OF MACHINE AND SLOWLY PULLED THE PAPER THROUGH, THEN FED ADDITIONAL PAPER FROM THE SPOOL

11. **Pictures taken?** ✓ Y ___ N **Video taken?** ___ Y ✓ N

Incident report completed by: JH