

Volume Test Error Log

Date: 2/21/06

Voting System Tested: eSlate

Error #	Machine #	Time	Vote #	Type of error
1	43	1:22	0	Printer unavailable
2	13	1:54	0	"Invalid" activ code
3	1	2:04	1	voter confusion
4	15	1:35		wrong ballot style
5	1	3:00		✓ ✓ ✓
6	23	14:38	9	wrong ballot style
7	89	13:40	?	✓ ✓ ✓
8	7		0	"printer unavailable"
9	10	14:00	10	Invalid Activ Code
10	10		11	voter confusion
11	23	14:45	23	printer comm error
12	14		2	printer error
13	75		0?	public account shows printer error
14	80	10:00	4	printer unavailable
15	55	6:10	01	printer unavailable
16	44	9:27	1	printer unavailable
17	48	9:30	0	system interconnect
18	53	9:51	9	printer unavailable
19				NOT USED
20				NOT USED
21	48	11:50	0	After restart some problem Automatically eject ballots
22	90		4	Printer unavailable

Error #	Machine #	Time	Vote #	Type of error
23	80	9:38	2	Printer unavailable
24	66	9:50	3	couldn't Accept Ballot
25	86	9:50	4-5	Printer unavailable
26	80	10:05	4	Printer unavailable
27	72	10:20		NO response
28	53	11:24	102	Printer unavailable <small>need</small>
29	66	10:01		no response
30	62	10:14	2	Printer unavailable
31	28	10:15	22	wrong ballot codes
32	53	10:45	99	Printer unavailable
33	80	11:00	5	Epilog
34	82	11:01	0	Printer unavailable
35	66	1:11	5	Epilog machine 66
36				NOT USED
37				NOT USED
38	12	11:20	0	
39			9	Epilog
40				
41				
42				
43				
44				

Volume Test Incident Report

Date: _____

1. Error # (from Log): 1

4. Machine ID/Serial #: _____

2. Time of Occurrence: 122

5. # of Ballots voted on machine: 3

3. Machine Number: 43

6. Voter name: Leroy Chappin

7. Description of the problem encountered:

Printer Unavailable
Printer Status EUBO-102

8. Detail voter actions leading up to the incident (what was the tester doing at the time the error occurred):

9. Error Message displayed (if any):

Printer Unavailable - Public Count Showed 2

10. Actions taken to resolve the error:

Pull Logs from Machine # 43 Serial A0463D
at end of Day - Ballots expired and were Replaced

11. Pictures taken? Y N

Video taken? Y N

Incident report completed by: MCraft

Volume Test Incident Report

Date: _____

1. Error # (from Log): 2

4. Machine ID/Serial #: _____

2. Time of Occurrence: 1:54

5. # of Ballots voted on machine: 0

3. Machine Number: 13

6. Voter name: Mark York

7. Description of the problem encountered:

Invalid Party

8. Detail voter actions leading up to the incident (what was the tester doing at the time the error occurred):

9. Error Message displayed (if any):

10. Actions taken to resolve the error:

Vote on Wrong Row

11. Pictures taken? Y N

Video taken? Y N

Incident report completed by: _____

Volume Test Incident Report

Date: _____

1. Error # (from Log): 3

4. Machine ID/Serial #: _____

2. Time of Occurrence: 2:04

5. # of Ballots voted on machine: 1

3. Machine Number: 1

6. Voter name: _____

7. Description of the problem encountered:

Voter Confusion
Voter found himself in write in screen
in a race for which candidates have been selected

8. Detail voter actions leading up to the incident (what was the tester doing at the time the error occurred):

9. Error Message displayed (if any):

10. Actions taken to resolve the error:

11. Pictures taken? Y N Video taken? Y N

Incident report completed by: 

Volume Test Incident Report

Date: _____

1. Error # (from Log): 4
2. Time of Occurrence: 1:35
3. Machine Number: 15
4. Machine ID/Serial #: _____
5. # of Ballots voted on machine: _____
6. Voter name: _____

7. Description of the problem encountered:

Activation code brought up
wrong ballot style
6369 Republican supposed to be a Democrat

8. Detail voter actions leading up to the incident (what was the tester doing at the time the error occurred):

9. Error Message displayed (if any):

10. Actions taken to resolve the error:

Voided ballot Reissue

11. Pictures taken? Y N Video taken? Y N

Incident report completed by: BRUCE

Volume Test Incident Report

Date: _____

- 1. Error # (from Log): 5 ⑤
- 2. Time of Occurrence: 3:00
- 3. Machine Number: 1
- 4. Machine ID/Serial #: _____
- 5. # of Ballots voted on machine: _____
- 6. Voter name: _____

7. Description of the problem encountered:

Access code programmed for wrong ballot style

8. Detail voter actions leading up to the incident (what was the tester doing at the time the error occurred):

9. Error Message displayed (if any):

10. Actions taken to resolve the error:
Cancelled ballot

11. Pictures taken? Y N Video taken? Y N
Incident report completed by: Bruce

Volume Test Incident Report

Date: _____

1. Error # (from Log): 6

4. Machine ID/Serial #: _____

2. Time of Occurrence: 14:38

5. # of Ballots voted on machine: 9

3. Machine Number: 93

6. Voter name: _____

7. Description of the problem encountered:

Vote ballot does not mark

8. Detail voter actions leading up to the incident (what was the tester doing at the time the error occurred):

Voter entered code & the ballot didn't mark

She had a Reg PTS ballot

9. Error Message displayed (if any):

None

10. Actions taken to resolve the error:

Cancelled ballot from JBC

(voter has 8 ballots each wrong)

11. Pictures taken? Y ~~X~~ N

Video taken? Y ~~X~~ N

Incident report completed by: J

Volume Test Incident Report

Date: _____

1. Error # (from Log): 7

4. Machine ID/Serial #: _____

2. Time of Occurrence: 13:40

5. # of Ballots voted on machine: _____

3. Machine Number: 89

6. Voter name: _____

7. Description of the problem encountered:

8. Detail voter actions leading up to the incident (what was the tester doing at the time the error occurred):

Rep - ^{Golden} Rep DTS b-10L mid motor

9. Error Message displayed (if any):

10. Actions taken to resolve the error:

VBC console b-10L

11. Pictures taken? Y N

Video taken? Y N

Incident report completed by: *SG*

Volume Test Incident Report

Date: _____

1. Error # (from Log): 9

4. Machine ID/Serial #: _____

2. Time of Occurrence: 14:00

5. # of Ballots voted on machine: 10

3. Machine Number: 10

6. Voter name: _____

7. Description of the problem encountered:

Entered code 9412 but code is rejected

Democrat ballot

8. Detail voter actions leading up to the incident (what was the tester doing at the time the error occurred):

Voter enters code (first ballot)

9. Error Message displayed (if any):

code rejected

10. Actions taken to resolve the error:

Had voter try next code, no problem
ballot to be resubmitted.

11. Pictures taken? Y ~~Y~~ N

Video taken? ~~Y~~ Y ~~N~~ N

Incident report completed by: _____

Volume Test Incident Report

Date: _____

1. Error # (from Log): 10

4. Machine ID/Serial #: _____

2. Time of Occurrence: _____

5. # of Ballots voted on machine: 11

3. Machine Number: 10

6. Voter name: _____

7. Description of the problem encountered:

*The voter is missing race and leaving the unacted
doesn't understand how to go back and review.
Voter did not understand how to go back and correct vote choices on
Review screen.*

8. Detail voter actions leading up to the incident (what was the tester doing at the time the error occurred):

9. Error Message displayed (if any):

10. Actions taken to resolve the error:

11. Pictures taken? Y X N

Video taken? Y X N

Incident report completed by: JK

Volume Test Incident Report

Date: _____

1. Error # (from Log): 11
2. Time of Occurrence: 14:45
3. Machine Number: 23
4. Machine ID/Serial #: _____
5. # of Ballots voted on machine: 11
6. Voter name: _____

7. Description of the problem encountered:

Print error

8. Detail voter actions leading up to the incident (what was the tester doing at the time the error occurred):

9. Error Message displayed (if any):

EVBO - 103 connect error

cast (bad connect) hash count

may report) X (111

10. Actions taken to resolve the error:

reset connectors / flipping in/out

adjust ballot, have to reaccept.

Taken out of service

11. Pictures taken? Y N Video taken? Y N

Incident report completed by: _____

Volume Test Incident Report

Date: _____

1. Error # (from Log): 12

4. Machine ID/Serial #: _____

2. Time of Occurrence: _____

5. # of Ballots voted on machine: 2

3. Machine Number: 14

6. Voter name: _____

7. Description of the problem encountered:

Printer error

8. Detail voter actions leading up to the incident (what was the tester doing at the time the error occurred):

voting ballot
summary - accepted
cast ballot
got message of error

9. Error Message displayed (if any):

EVB 102 - end of page

10. Actions taken to resolve the error:

disconnected printer - why for 102
open case
connect cables
power (4 buttons press (check to outside))
power button

11. Pictures taken? Y N

Video taken? Y N

Incident report completed by: SJC

Volume Test Incident Report

Date: _____

1. Error # (from Log): 13

4. Machine ID/Serial #: _____

2. Time of Occurrence: _____

5. # of Ballots voted on machine: 1

3. Machine Number: 75

6. Voter name: (blank)

7. Description of the problem encountered:

Found odd not many votes

8. Detail voter actions leading up to the incident (what was the tester doing at the time the error occurred):

unknown

9. Error Message displayed (if any):

103-103

10. Actions taken to resolve the error:

103.
opened printer, reconnected power/communication /
opened case, attached power, reset printer, disconnected board
and reconnected straight 103 error

11. Pictures taken? X Y ___ N

Video taken? ___ Y ___ N

Incident report completed by: JH

Ⓟ people system was problem but Public could not see
rest of check logs

Volume Test Incident Report

Date: _____

1. Error # (from Log): 14
2. Time of Occurrence: _____
3. Machine Number: 80
4. Machine ID/Serial #: _____
5. # of Ballots voted on machine: 4
6. Voter name: _____

7. Description of the problem encountered:

Printer Unavailable - unavailability

8. Detail voter actions leading up to the incident (what was the tester doing at the time the error occurred):

9. Error Message displayed (if any):

BMW 702

10. Actions taken to resolve the error:

galle prints,

disconnect, removed cable, reattach

replaced cable & cables

11. Pictures taken? Y X N

Video taken? Y X N

Incident report completed by: _____

Volume Test Incident Report

Date: _____

1. Error # (from Log): B15
2. Time of Occurrence: 6:10
3. Machine Number: 55
4. Machine ID/Serial #: _____
5. # of Ballots voted on machine: 01
6. Voter name: Brandon Brown

7. Description of the problem encountered:
Printer Unavailable #9307
Lost Ballot Activation

8. Detail voter actions leading up to the incident (what was the tester doing at the time the error occurred):

9. Error Message displayed (if any):
EV30-102 Printer Not Available

10. Actions taken to resolve the error:
Reset Printer Reissued Ballot

11. Pictures taken? ___Y N Video taken? ___Y N

Incident report completed by: PWC

Volume Test Incident Report

Date: _____

1. Error # (from Log): 2716
2. Time of Occurrence: 9:27
3. Machine Number: 102
4. Machine ID/Serial #: _____
5. # of Ballots voted on machine: 1
6. Voter name: George From Tiller
7. Description of the problem encountered:
EV30-102 Printer Unavailable Error

8. Detail voter actions leading up to the incident (what was the tester doing at the time the error occurred):

9. Error Message displayed (if any):

10. Actions taken to resolve the error:

Advanced Paper & Reinstalled Paper

11. Pictures taken? ___ Y N

Video taken? ___ Y N

Incident report completed by: [Signature]

Volume Test Incident Report

Date: _____

1. Error # (from Log): ~~8~~ 17
2. Time of Occurrence: 9:30
3. Machine Number: 48
4. Machine ID/Serial #: _____
5. # of Ballots voted on machine: 0
6. Voter name: _____

7. Description of the problem encountered:

System Alert - Internal Alert

Code 0x8000

File print_msg.cpp

Line : 0631

Data 0004

8. Detail voter actions leading up to the incident (what was the tester doing at the time the error occurred):

Manual Voter Code # 6118

9. Error Message displayed (if any):

10. Actions taken to resolve the error:

Normally the system would be taken out of service

#48 Tape Needs to be Pulled. - This Required Re booting

the entire Network. An attempt to vote the first ballot

The Machine got stuck in a cycle and was taken out of

Service -

11. Pictures taken? Y N Video taken? Y N

Incident report completed by: PM

Note: This was later attributed to power communication
Video taken approx 10:10

Volume Test Incident Report

Date: _____

1. Error # (from Log): 18

4. Machine ID/Serial #: _____

2. Time of Occurrence: 9:51

5. # of Ballots voted on machine: 9

3. Machine Number: 53

6. Voter name: Elijah Harris

7. Description of the problem encountered:

Printer Unavailable EVB0-102

8. Detail voter actions leading up to the incident (what was the tester doing at the time the error occurred):

9. Error Message displayed (if any):

10. Actions taken to resolve the error:

Reset Printer - Last ballot finished

11. Pictures taken? Y N

Video taken? Y N

Incident report completed by: DMM

Volume Test Incident Report

Date: _____

1. Error # (from Log): 21

4. Machine ID/Serial #: _____

2. Time of Occurrence: _____

5. # of Ballots voted on machine: _____

3. Machine Number: 48

6. Voter name: _____

7. Description of the problem encountered:

Should have cycled after Paper Verification Page displayed
and cycled to clear the machine's ballot box.
Restarted after the message.
Error message displayed during cycle of ballot paper in each power cycle.
1st cycle - message occurred not on every power cycle in the past

8. Detail voter actions leading up to the incident (what was the tester doing at the time the error occurred):

Vote ballot and scan of number page

9. Error Message displayed (if any):

The cycle paper should be cancelled message with 30 second
wait

10. Actions taken to resolve the error:

attempted various things and didn't get response
contacted vendor - he had some ideas on what to do
cycled but the message still showed
After that started cycling 100%
over

11. Pictures taken? Y N

Video taken? Y N

See page 42

Incident report completed by: See

(The logs stopped)

Volume Test Incident Report

Date: _____

1. Error # (from Log): 22

4. Machine ID/Serial #: _____

2. Time of Occurrence: _____

5. # of Ballots voted on machine: 4

3. Machine Number: 70

6. Voter name: _____

7. Description of the problem encountered:

Unusual at 10:15 AM

8. Detail voter actions leading up to the incident (what was the tester doing at the time the error occurred):

He had just voted a ballot
and was on the screen page

9. Error Message displayed (if any):

EV12 102

10. Actions taken to resolve the error:

5

11. Pictures taken? Y N

Video taken? Y N

Incident report completed by: SW

Volume Test Incident Report

Date: _____

1. Error # (from Log): 23 ~~AK~~
2. Time of Occurrence: 9:38
3. Machine Number: 80
4. Machine ID/Serial #: _____
5. # of Ballots voted on machine: 2
6. Voter name: _____

7. Description of the problem encountered:

~~an~~ ERROR - "Printer Unavailable"

8. Detail voter actions leading up to the incident (what was the tester doing at the time the error occurred):

Voter had voted 2 ballots - completed.
Then screen went blue with error msg below

9. Error Message displayed (if any):

Contact Poll worker
Printer unavailable
Printer status: EVBO-102 -

10. Actions taken to resolve the error:

Out of paper code - open VBO - advanced paper - closed/reconnected - VBO
Normal voting resumed

11. Pictures taken? Y N Video taken? Y N

Incident report completed by: B

Volume Test Incident Report

Date: _____

- 1. Error # (from Log): 224
- 2. Time of Occurrence: 9:50
- 3. Machine Number: 66
- 4. Machine ID/Serial #: _____
- 5. # of Ballots voted on machine: 3RD Ballot
- 6. Voter name: _____

7. Description of the problem encountered:

~~Voter voting on 3RD Ballot - went~~
screen froze - Couldn't hit enter to accept
ballot

8. Detail voter actions leading up to the incident (what was the tester doing at the time the error occurred):

observed
submitted
Voter voting 3RD ballot - went to accept ballot,
Buttons wheel froze + VDD - showed "Rejected Ballot
(printed twice?) - scrolled up

9. Error Message displayed (if any):

none

10. Actions taken to resolve the error:

after a few moments - machine accepted button
input - accepted ballot - scrolled up -
'printer unavailable' flashed on screen momentarily
- Resume normal operation

11. Pictures taken? Y N Video taken? Y N

Incident report completed by: _____

Volume Test Incident Report

Date: _____

- 1. Error # (from Log): 25
- 2. Time of Occurrence: 9:50
- 3. Machine Number: 86
- 4. Machine ID/Serial #: _____
- 5. # of Ballots voted on machine: 7 4-5
- 6. Voter name: _____

7. Description of the problem encountered:
Blue screen - printer unavailable

8. Detail voter actions leading up to the incident (what was the tester doing at the time the error occurred):
Voter finished 4th Ballot - getting ready to start 5th

9. Error Message displayed (if any):
Contact poll worker
Printer unavailable
Printer Status - EVBO-102

10. Actions taken to resolve the error:
Per Hunt Paper erroneously - reading out of paper -
closed VBO opened VBO - advanced paper
closed VBO - resumed operation

11. Pictures taken? Y N Video taken? Y N

Incident report completed by: B

Volume Test Incident Report

Date: _____

1. Error # (from Log): 26

4. Machine ID/Serial #: _____

2. Time of Occurrence: _____

5. # of Ballots voted on machine: 5

3. Machine Number: 80

6. Voter name: _____

7. Description of the problem encountered:

Printer unresponsive

8. Detail voter actions leading up to the incident (what was the tester doing at the time the error occurred):

*sent 5 ballots
printer has advanced to blank page*

9. Error Message displayed (if any):

EVB 102

10. Actions taken to resolve the error:

*power cycled
checked all (USB, power)
resets, & reinitiated vote roll
cleared*

11. Pictures taken? Y 7 N

Video taken? Y 7 N

Incident report completed by: _____

Volume Test Incident Report

Date: _____

- 1. Error # (from Log): 217
- 2. Time of Occurrence: _____
- 3. Machine Number: ~~72~~ 72
- 4. Machine ID/Serial #: _____
- 5. # of Ballots voted on machine: 0
- 6. Voter name: _____

7. Description of the problem encountered:

8. Detail voter actions leading up to the incident (what was the tester doing at the time the error occurred):

*frontload ballot to printer
power printed ~~ballot~~ ~~ballot~~
printer rejected ballot ~~ballot~~ ~~ballot~~
submit voter if printer and printer error ~~error~~ ~~error~~ Ballot Rejected
Printer shows error of Ballot ~~Ballot~~ ~~Ballot~~*

9. Error Message displayed (if any):

*System Alert Code 000000
Ballot printer message
Line: 0001
Ballot: 0004*

10. Actions taken to resolve the error:

*power cycle
had to stop voting on all 10 IBCs
& restore from IBC
after reset still occurring again* *Message from
0001/0001
0001/0001
0001/0001
0001/0001*

11. Pictures taken? Y N Video taken? Y N

Incident report completed by: _____

*had to vote and vote, some flicks out angle
can't enter code.*

Volume Test Incident Report

Date: _____

1. Error # (from Log): 29

4. Machine ID/Serial #: _____

2. Time of Occurrence: 10:01

5. # of Ballots voted on machine: _____

3. Machine Number: 66

6. Voter name: Brandon Brown

7. Description of the problem encountered:

Similar To Machine # 48

No Response

8. Detail voter actions leading up to the incident (what was the tester doing at the time the error occurred):

9. Error Message displayed (if any):

10. Actions taken to resolve the error:

Pull tape Pull Machine out of Service

Sandy Greeno said this was a Power Connect Problem

11. Pictures taken? Y N

Video taken? Y N

Incident report completed by: MM1

Volume Test Incident Report

Date: _____

1. Error # (from Log): 30

4. Machine ID/Serial #: _____

2. Time of Occurrence: 10:14

5. # of Ballots voted on machine: 2

3. Machine Number: 8062

6. Voter name: Jacqueline Davis

7. Description of the problem encountered:

Printer Unavailable EVIS 0-102

8. Detail voter actions leading up to the incident (what was the tester doing at the time the error occurred):

9. Error Message displayed (if any):

10. Actions taken to resolve the error:

Cycled Printer. Advised tester

11. Pictures taken? Y N

Video taken? Y N

Incident report completed by: DMC

Volume Test Incident Report

Date: _____

1. Error # (from Log): 31

4. Machine ID/Serial #: _____

2. Time of Occurrence: 10:15

5. # of Ballots voted on machine: 22

3. Machine Number: 28

6. Voter name: Joseph Thomas

7. Description of the problem encountered:

Wrong Ballot Codes Issued

8. Detail voter actions leading up to the incident (what was the tester doing at the time the error occurred):

9. Error Message displayed (if any):

10. Actions taken to resolve the error:

Cancelled Ballot
Received # 's

11. Pictures taken? Y N

Video taken? Y N

Incident report completed by: 

Volume Test Incident Report

Date: _____

1. Error # (from Log): 32
2. Time of Occurrence: 10:45
3. Machine Number: 53
4. Machine ID/Serial #: _____
5. # of Ballots voted on machine: 99
6. Voter name: Elicia Harris

7. Description of the problem encountered:

Printer Unavailable

8. Detail voter actions leading up to the incident (what was the tester doing at the time the error occurred):

Voting normally.

9. Error Message displayed (if any):

10. Actions taken to resolve the error:

Cycled Printer &

Paper Roll is getting low - New Paper -

System reloaded

Apparently a legitimate Low Paper Error -

Pulled Paper

11. Pictures taken? Y N

Video taken? Y N

Incident report completed by: MMY

Volume Test Incident Report

Date: _____

1. Error # (from Log): 33

4. Machine ID/Serial #: _____

2. Time of Occurrence: _____

5. # of Ballots voted on machine: 5

3. Machine Number: 80

6. Voter name: _____

7. Description of the problem encountered:

Epilog

8. Detail voter actions leading up to the incident (what was the tester doing at the time the error occurred):

9. Error Message displayed (if any):

10. Actions taken to resolve the error:

Video Number 80 the Power Supply was Replaced. The Printer was running off battery, the Printer was recycled

11. Pictures taken? Y N

Video taken? Y N

Incident report completed by: _____

80:72 66 + 48

Volume Test Incident Report

Date: _____

1. Error # (from Log): 34

4. Machine ID/Serial #: _____

2. Time of Occurrence: 11:01

5. # of Ballots voted on machine: 0

3. Machine Number: 82

6. Voter name: _____

7. Description of the problem encountered:

EVBO-103 Error

8. Detail voter actions leading up to the incident (what was the tester doing at the time the error occurred):

Voting first ballot

9. Error Message displayed (if any):

10. Actions taken to resolve the error:

Advanced Paper

11. Pictures taken? ___Y N

Video taken? ___Y N

Incident report completed by: DMC

Volume Test Incident Report

Date: _____

1. Error # (from Log): 39
2. Time of Occurrence: 1:11 PM
3. Machine Number: 66
4. Machine ID/Serial #: _____
5. # of Ballots voted on machine: Σ
6. Voter name: _____

7. Description of the problem encountered:
Epiley on Machine 66 11

8. Detail voter actions leading up to the incident (what was the tester doing at the time the error occurred):

9. Error Message displayed (if any):

10. Actions taken to resolve the error:
Following 2 more ballots the Machine froze
in the acceptance screen -

11. Pictures taken? Y N Video taken? Y N

Incident report completed by: PWE

Volume Test Incident Report

Date: 2/21

Remembered 38

1. Error # (from Log): 38

4. Machine ID/Serial #: _____

2. Time of Occurrence: 11:00

5. # of Ballots voted on machine: _____

3. Machine Number: 12

6. Voter name: Ernesta P...

7. Description of the problem encountered:

8. Detail voter actions leading up to the incident (what was the tester doing at the time the error occurred):

may
3/11
Vote on ballot
Keypad box ball rejected by machine
(?) rejected
AI 2/1
minimum 10 clean up rejects

9. Error Message displayed (if any):
None

10. Actions taken to resolve the error:
Remove any card in back panel

11. Pictures taken? Y N Video taken? Y N

Incident report completed by: [Signature]